

How Planzer achieved centralized threat visibility across 70 cities in one day

Logistics & Transportation Success Story

Planzer's business context

With more than 5,000 employees worldwide and a revenue of almost 1 Bio. CHF, Planzer is a leading Swiss logistics company. Planzer operates 1,900 vehicles at 70 locations in Switzerland, Italy, France, Germany, and Hongkong among others.

The family-owned Planzer group transports goods and parcels by road and rail nationally and internationally. In addition, Planzer also offers warehouse logistics services to domestic and global clients.

Initial situation

1. Across 70 global sites, visibility was fragmented and lacked a centralized, holistic view.
2. Outages at a single site could have significant operational and financial consequences.
3. Localizing incidents required accessing historical log data, which was time-consuming and cumbersome.
4. Business-critical legacy systems were hard to monitor and secure, as limited patching options meant they were only protected through network segmentation and monitoring.

The challenges

1. Planzer's daily operations depend on always-on digital systems; downtime is not an option.
2. The security team needed an easy way to navigate and search historical log data when incidents occur.
3. With 70 sites, Planzer required a low-effort setup that avoided additional hardware at each location.
4. Planzer needed to protect critical legacy systems that are vital to the business but can no longer be updated and are highly vulnerable.

Testimonials

"I'm highly impressed by the technical abilities of this Network Detection & Response solution. I can definitely sleep better knowing that we have Exeon.NDR in our network."

Peter Hagen — CIO Planzer

"As CEO and owner of a fast-moving logistics company, I cannot afford any system interruptions due to cyber incidents. With Exeon.NDR, we have found a solution to monitor our network and quickly detect cyber threats."

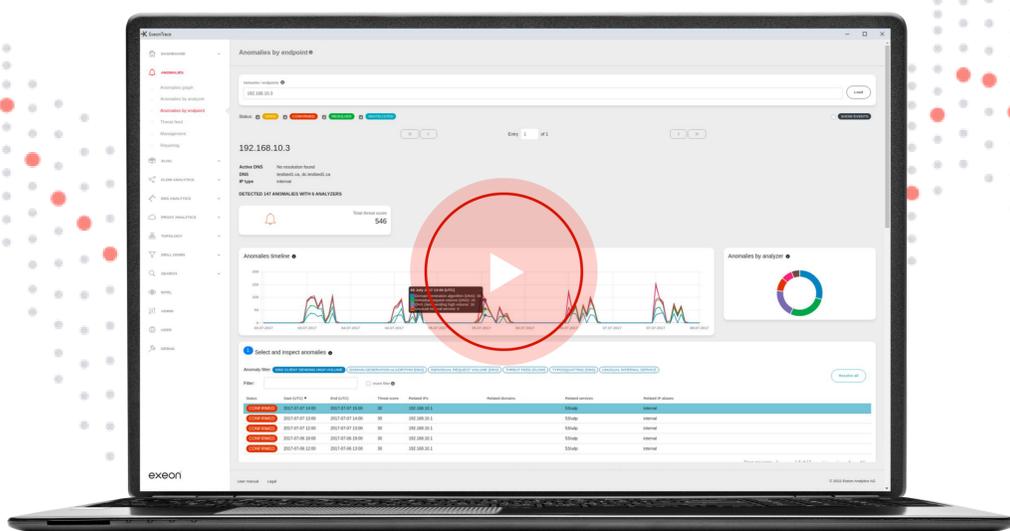
Nils Planzer — CEO & Owner Planzer

The solution

- ✓ **Total visibility:** Through the integration of Exeon.NDR, all Planzer sites and networks can be monitored. With the Algorithm-driven threat scoring, the network is constantly monitored and advanced attacks are immediately reported by an alert.
- ✓ **Clever data handling:** Flow data collection (NetFlow) from 70 locations distributed all over the world. Data exported by the customer's existing firewall.
- ✓ **Software-based:** Exeon.NDR is deployed as a VM in the customer's Azure cloud, providing flexible, fast-to-scale deployment.
- ✓ **Single-day deployment:** Setting up the solution and establishing visibility over 70 locations took a single day only.

Exeon.NDR's Benefits

- ✓ **Central visibility:** Exeon.NDR centrally monitors and navigates network activity across all 70 sites without any hardware, making setup and operations cost- and time-efficient.
- ✓ **Infrastructure insight:** Exeon.NDR provides deep visibility into Planzer's highly distributed IT infrastructure.
- ✓ **Efficient investigation:** The security team uses Exeon.NDR's UI and anomaly detection, which leverages historical data and visualizations to quickly identify root causes.
- ✓ **Cross-team collaboration:** Both security and operations teams use Exeon.NDR to monitor system usage across all locations, plan and verify network changes, and support cloud migrations.
- ✓ **Legacy protection:** Exeon.NDR strengthens security across the entire company network, with especially strict monitoring rules for business-critical legacy systems.



Demo video:

Watch how extended logs in Exeon.NDR are used to create completely new use cases and solve even complex requirements very simply.

[Watch demo](#)

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